



Service Spotlight: U.S. Domestic Parcel

The Mail Group (TMG) offers exceptional value with its US Domestic Parcel service. Combining the reach and power of the USPS with TMG's outstanding customer service, technology, logistics and transportation provides our customers with a near-courier-like delivery solution at a postal price.

USPS Partnership

At the heart of our Domestic Parcel service offering is the USPS. Delivering to every address in the U.S. with tracking and delivery confirmation, USPS offers unbeatable value for your e-commerce shipping and delivery needs. And, as a USPS partner and consolidator, with access to all of USPS' many services, TMG creates customized, low-cost solutions unavailable to many shippers. Depending on our customers' pick-up location(s) and their customers' locations and delivery time needs, TMG blends the right USPS services to achieve superior value for our customers.

Logistics & Transportation

Combining TMG's own proprietary U.S. logistics network with exclusive access to USPS' priority ground network, TMG's transportation network performance rivals the best of the larger and much more expensive courier ground networks in the U.S. TMG understands the importance of speed to our customers' on-line reputation and we've built our entire solution around expediting delivery.

Customer Service

In the end, nothing outweighs the role and importance that customer service plays in ensuring a solid e-commerce delivery experience for you and your customers. And The Mail Group prides itself on outstanding customer service. Our experience and relationships with our partners, our responsiveness and our relentless monitoring and reporting on delivery performance sets us apart and keeps our customers *and their* customers returning!

Technology

TMG understands that e-commerce companies may leverage a variety of different technologies to achieve their own order taking, payment and fulfillment solution. That's why we are integrated with most all top-tier e-commerce solutions making technological integration for our customers smooth and uncomplicated. We also have experience and expertise in integrating with customers which have internally developed, proprietary systems. This allows our technological solutions to be more than just FLEXIBLE – they are completely CUSTOMIZABLE.